Fellowship 1 (F1)

Information/Satisfaction Survey

* This survey should take about 5 minutes, and it does not have to be finished in one session.

1. Answer all the questions below; if you do not understand a question please enter NA in the space.
2. Please re-send the email back to dan.prusinski@wooddale.org when complete.
3. Provide two or three dates in the reply email for the in-person follow up survey.

* Thank you for taking the time to participate and improve Wooddale’s database.

The information gathered is targeted at better understanding decision makers’ interactions with Fellowship 1, and all information gathered will be recorded in its final form as anonymous.

Overall F1 Usability

Please rate on a scale of one to five the following questions where the following number corresponds with the overall feeling:

* 1= Dissatisfied
* 2= Somewhat Dissatisfied
* 3= Neutral
* 4= Somewhat Satisfied
* 5= Satisfied

How satisfied are you with the overall F1 Database System?

* 1= Dissatisfied
* 2= Somewhat Dissatisfied
* 3= Neutral
* 4= Somewhat Satisfied
* 5= Satisfied

How satisfied are you with how well F1 displays overall information?

* 1= Dissatisfied
* 2= Somewhat Dissatisfied
* 3= Neutral
* 4= Somewhat Satisfied
* 5= Satisfied

How satisfied are you with the learning process for new F1 reporting techniques?

* 1= Dissatisfied
* 2= Somewhat Dissatisfied
* 3= Neutral
* 4= Somewhat Satisfied
* 5= Satisfied

F1 Tools/Process Usability

(The following questions will follow the same format as above)

How satisfied are you with the calendar tool in F1?

* 1= Dissatisfied
* 2= Somewhat Dissatisfied
* 3= Neutral
* 4= Somewhat Satisfied
* 5= Satisfied

How satisfied are you with F1’s email system?

* 1= Dissatisfied
* 2= Somewhat Dissatisfied
* 3= Neutral
* 4= Somewhat Satisfied
* 5= Satisfied

How satisfied are you with F1’s group email system?

* 1= Dissatisfied
* 2= Somewhat Dissatisfied
* 3= Neutral
* 4= Somewhat Satisfied
* 5= Satisfied

How satisfied are you with F1’s reporting system?

* 1= Dissatisfied
* 2= Somewhat Dissatisfied
* 3= Neutral
* 4= Somewhat Satisfied
* 5= Satisfied

How satisfied are you with F1’s individual search process?

* 1= Dissatisfied
* 2= Somewhat Dissatisfied
* 3= Neutral
* 4= Somewhat Satisfied
* 5= Satisfied

How satisfied are you with F1’s group search process?

* 1= Dissatisfied
* 2= Somewhat Dissatisfied
* 3= Neutral
* 4= Somewhat Satisfied
* 5= Satisfied

What would increase your overall satisfaction with using F1?

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Specific F1 Information

Please rate on a scale of one to five the following questions where the following number corresponds with the overall feeling:

* 1= Not Helpful
* 2= Rarely Helpful
* 3= Somewhat Helpful
* 4= Usually Helpful
* 5= Always Helpful

How helpful is F1 for your decision making?

* 1= Not Helpful
* 2= Rarely Helpful
* 3= Somewhat Helpful
* 4= Usually Helpful
* 5= Always Helpful

Specifically

Knowing the age of individuals in F1 is…

* 1= Not Helpful
* 2= Rarely Helpful
* 3= Somewhat Helpful
* 4= Usually Helpful
* 5= Always Helpful

Knowing the ethnicity of individuals in F1 is…

* 1= Not Helpful
* 2= Rarely Helpful
* 3= Somewhat Helpful
* 4= Usually Helpful
* 5= Always Helpful

Knowing the address of individuals in F1 is…

* 1= Not Helpful
* 2= Rarely Helpful
* 3= Somewhat Helpful
* 4= Usually Helpful
* 5= Always Helpful

Knowing the years attended at Wooddale for individuals in F1 is…

* 1= Not Helpful
* 2= Rarely Helpful
* 3= Somewhat Helpful
* 4= Usually Helpful
* 5= Always Helpful

Knowing the average attendance of individuals in F1 is…

* 1= Not Helpful
* 2= Rarely Helpful
* 3= Somewhat Helpful
* 4= Usually Helpful
* 5= Always Helpful

Knowing the current career position of individuals in F1 would be…

* 1= Not Helpful
* 2= Rarely Helpful
* 3= Somewhat Helpful
* 4= Usually Helpful
* 5= Always Helpful

Knowing the strengths and weaknesses of individuals in F1 would be…

* 1= Not Helpful
* 2= Rarely Helpful
* 3= Somewhat Helpful
* 4= Usually Helpful
* 5= Always Helpful

Knowing the passions of individuals in F1 would be…

* 1= Not Helpful
* 2= Rarely Helpful
* 3= Somewhat Helpful
* 4= Usually Helpful
* 5= Always Helpful

Knowing the hobbies of individuals in F1 would be…

* 1= Not Helpful
* 2= Rarely Helpful
* 3= Somewhat Helpful
* 4= Usually Helpful
* 5= Always Helpful

What is one thing F1 could provide that would make it easier for you to gather relevant information?

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